



Technical Guide



User manual

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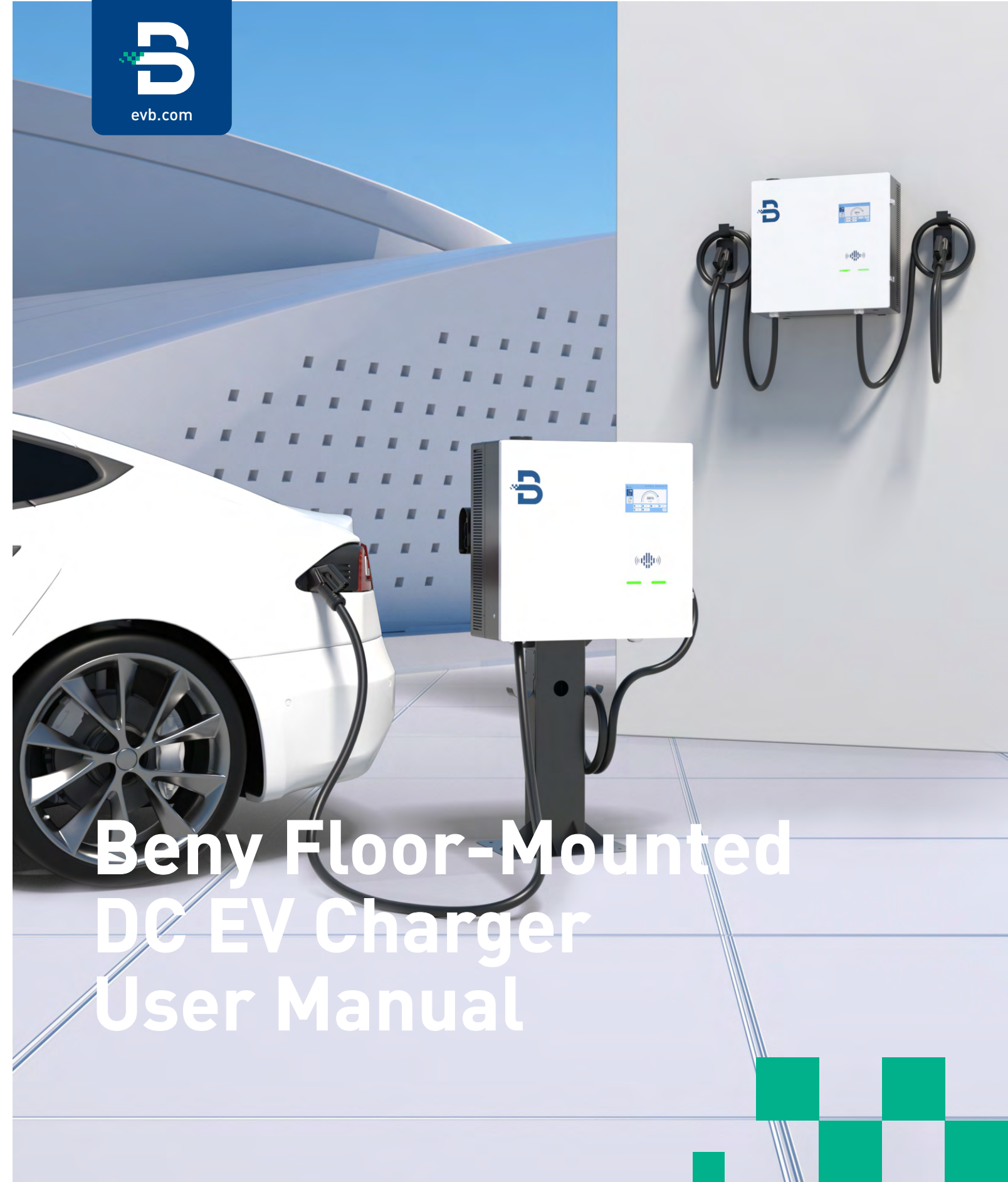
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VERSION: 20250322-01



# Benyi Floor-Mounted DC EV Charger User Manual

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**BENYI**



Foreword

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Appendix I Troubleshooting list (please refer to this for solutions according to descriptions)

Appendix II Electrical schematic diagram

Appendix III Charging pile equipment maintenance guide

Appendix IV Product warranty card

Before an operation, please read the operation manual to know the correct way to use the equipment. Please keep it for future reference.



There are dangerous high voltage input and output in this equipment, which will endanger human life. Please strictly follow all signs and operating instructions on the machine and in the manual. Unauthorized professional maintenance personnel must not remove the outer cover of the device.

## Foreword

BENY New Energy, namely Zhejiang Benyi New Energy Co., Ltd., we are a leading brand that produces thousands of high-quality DC protection products and EV charging stations every year through solar PV, battery storage and EV charging systems. At the same time, the electric vehicle charging station is not only beautiful in design, but also easy to operate; It also has reliability and robustness. Charging pile product types are rich, can meet the various needs of customers, there are wall-mounted, vertical cabinet, split charging pile; Wide output power range, from 20kW to 60kW; It has passed UL, CE, CB, RCM, UKCA, CCC and RoHS certification. At the same time, it has dynamic load balancing and PEN fault detection functions.

## Safety Precautions

- Do not put inflammable, explosive, or combustible materials, chemicals, combustible steam, and other dangerous materials near the charger.
- Keep the connector clean and dry. If there is dirt, please wipe it with a clean, dry cloth. Please do not touch the connector core with your hand when charged.
- It is strictly prohibited to use the charger when the connector or the cable is defective, cracked, worn, or broken or when the cable is exposed. If these situations are found, please get in touch with the staff in time.
- Do not attempt to disassemble, repair, or modify the charger yourself if you are not a professional. If you have any repair or modification needs, please contact the staff.
- Please carefully read and follow the rules for the use of charging piles to ensure proper operation. Improper operation may cause damage, water leakage, electric leakage, etc.
- Removing the connector during the charging session is strictly prohibited to ensure the safety of personnel and the vehicle.
- If there is any abnormal situation during usage, you can immediately press the emergency stop button to cut off all input and output currents.
- In case of rain and thunder, please charge with caution.
- Children should not approach or use the charger during the charging process to avoid injury.
- Please close the doors of chargers on both sides when it is working to avoid electric shock.
- During the charging process, the vehicle is not allowed to drive and can only be charged in a stationary state. Please turn off the hybrid electric vehicle before charging it.
- Any problems caused by illegal operations are not covered by the maintenance warranty and are at their own risk.
- Please dispose of waste in accordance with local laws and regulations.

## 1. Overview

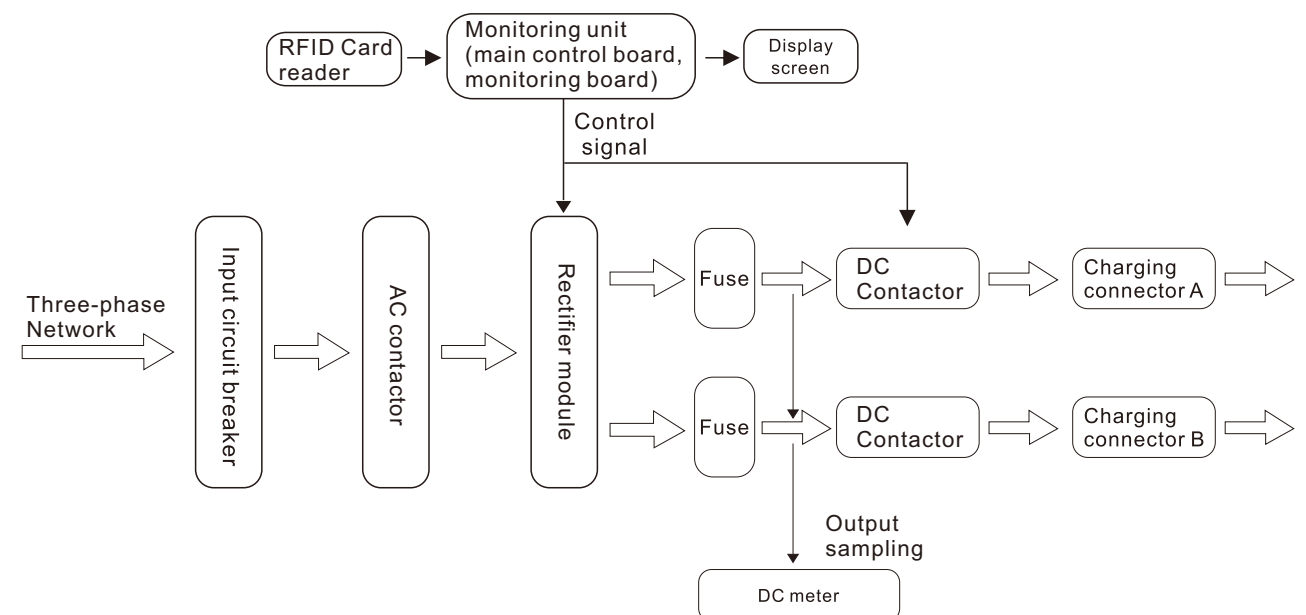
### 1.1 Product introduction

We, BENY New Energy, proudly present this one piece DC EV charging station. It is mainly used for DC fast charging of electric vehicles, which integrates functions such as power conversion, charging control, human-computer interaction control, communication, billing and metering. It is composed of man-machine interactive touch screen, card reader, energy metering module, charging module, communication module, charging interface, control module and pile body. Optional cabinet heating system, smoke alarm system, fire extinguishing system, flood alarm system and so on. The product has good dust-proof, waterproof functions, protection level up to IP55, multiple protection functions, input and output dual safety protection, real-time monitoring of cable connection status, abnormal immediately stop charging, to ensure the safety of people and vehicles during charging. User-friendly interface display and control guide function, convenient to complete the charging process; CAN, Ethernet, RS485 and other communication interfaces are provided to connect the management center and monitor the charging status. The power conversion unit of the charging pile follows the principle of modular design, and can be flexibly configured into 40kW and 60kW power output to meet the charging needs of electric vehicles with different capacities, which is the best choice for outdoor fast DC charging.



FIG. 1 Outside drawing of the charger

### 1.2 Product conceptual diagram



## 1.3 Main parameters

| NO. | Article   | Units | Standard                                |
|-----|---|-------|---|
| 1   | Rated AC input voltage                              | V     | 380-415Vac,3P+N+PE                      |
| 2   | AC power frequency                                  | Hz    | 50/60                                   |
| 3   | Input power factor                                  |       | ≥0.99(load 100%)                        |
| 4   | DC voltage regulation range                         | V     | 150V~1000V                              |
| 5   | Accuracy of current                                 | %     | ≤±1                                     |
| 6   | Voltage regulation accuracy                         | %     | ≤±0.5%(150~1000V,0~20MHz)               |
| 7   | Accuracy of a steady flow                           | %     | ≤±0.5%(output load 20%~100%rated range) |
| 8   | Standby power consumption                           | W     | ≤0.1% rated output power                |
| 9   | Input impulse current                               | A     | ≤110% Rated input current               |
| 10  | Output overshoot voltage                            | V     | ≤110% Steady state output voltage       |
| 11  | Unbalance degree of current equalization            | A     | ≤5% Rated output current                |
| 12  | Harmonic current limit requirements(THD)            | %     | ≤5(Class A equipment)                   |
| 13  | Efficiency  | %     | ≥95                                     |
| 14  | Noise   | dB    | ≤69                                     |
| 15  | Oscillation immunity                                |       | Level 3(1MHz and 100kHz)                |
| 16  | Electrostatic discharge immunity                    |       | Level 3                                 |
| 17  | RF electromagnetic field immunity                   |       | Level 3                                 |
| 18  | Electrical fast transient pulse group immunity      |       | Level 3                                 |
| 19  | Surge immunity                                      |       | Level 3                                 |
| 20  | Radiated disturbance immunity of RF field induction |       | Level 3                                 |
| 21  | Power frequency field immunity                      |       | Level 4                                 |
| 22  | Damped oscillatory field immunity                   |       | Level 4                                 |

|    |                                       |        |  |
|----|---------------------------------------|--------|--|
| 1  | LTE-FDD working frequency             |        | B1/B2/B3/B4/B5/B7/B8/B12/B13/B18/B19/B20/B25/B26/B28 |
| 2  | LTE-TDD working frequency             |        | B38/B39/B40/B41                                      |
| 3  | UMTS working frequency                |        | B1/B2/B4/B5/B6/B8/B19                                |
| 4  | MIFARE working frequency              | HZ     | 13.56MHZ±7K  |
| 5  | 2.4G WI-FI working frequency          | HZ     | 2412MHZ-2484MHZ                                      |
| 6  | 2.4G WI-FI Maximum transmitting power | dBm    | 20.5dBm  |
| 7  | WCDMA Maximum transmitting power      | dBm    | 24dBm+1/-3dB   |
| 8  | LTE-FDD Maximum transmitting power    | dBm    | 23dBm±2dB  |
| 9  | LTE-TDD Maximum transmitting power    | dBm    | 23dBm±2dB  |
| 10 | MIFARE Maximum transmitting power     | dBuA/m | 14.05dBuA/m  |

## 1.4 Product performance and features

### Product function

- High-efficiency, low-harmonic, Class A quality. System efficiency ≥95%, industry-leading power density, low energy consumption, high energy efficiency. The charging module uses active power factor correction technology, harmonic interference ≤5%and power factor up to 0.98.
- Modular design, reliable system. The system adopts multi-module parallel output mode, flexible configuration, easy maintenance. Single module failure does not affect the system, which greatly improve system's reliability and stability.
- All-round protection to guarantee safety. self-check for input, output, and component and protection during operation and connection, input over/under voltage protection, DC output over-voltage/short circuit protection, module overheating/fault protection, insulation protection, charge, rand car battery connection inspection and other multiple protection functions. All to ensure the safe and reliable operation of the system, effectively prevent the occurrence of accidents.
- Wide voltage output, easy to use: super wide constant power output voltage range. It has the characteristics of active power factor correction, high efficiency, high power density, high reliability, intelligent control, and beautiful shape. It can be adjusted in a wide range to meet the charging needs of different terminal voltages of battery banks, and can be used to charge electric vehicles of different voltage levels.

### Product Features

- 32 - bit high - performance embedded industrial processor as the central controller. Level1.0 multifunctional DC watt-hour meter to accurate measurement of vehicle charging amount.
- Using a contactless card reader in accordance with ISO 14443-A/B. And implement hardware encryption authentication processing on the card to ensure the security of the card account data.
- Using a 7-inch LCD touch screen, the display color is bright, can achieve outdoor high-brightness environment display, and can adapt to low temperature -30°C environment.
- With the charging gun fall off detection function, to ensure the use of safety during the charging process.
- The product communicates with the monitoring platform in real time through 4G, Ethernet, WiFi and CAN communication interfaces, and timely reports various records to ensure the real-time monitoring of the monitoring platform for the charging pile.
- The system software supports upgrades remotely locally.

## 1.5 The overall function of charging pile is introduced

### 1.5.1 Human-computer interaction interface

In the process of charging, the charging pile dynamically adjusts the number of charges according to the data provided by the battery management system, and performs corresponding operations to complete the charging process.



Indicates the output function

- Real-time display of charging voltage, charging current, SOC, charging time, metering, battery information and other information.
- When a fault occurs, the corresponding information is displayed.
- It can display the relevant information of each state of the charging pile.
- Displays other related information output by the monitoring unit.
- Can display electric vehicle battery information.

1.5.2 Self-test

Self-test of charging pile during power-on, including pile body, clock, power supply, storage space, etc. The fault information can be displayed through the status indicator or the display screen, and the fault information is recorded.

1.5.3 Software Upgrade

Chargers with a master monitoring system supports OTA and USB-OTA, and those without a master monitoring system only support USB-OTA.

1.5.4 Software Functions

Display function:

- Transmit  
Charging pile reserve data transmission interface, collect and upload charging pile usage and charging information data and charging pile fault data.
- Store  
Transaction data is stored as a record in non-volatile memory.  
Ensure that the stored data is correct, continuous, complete, and valid.  
Keep no less than 10,000 record space, and the charging pile can collect data in time when the transaction record is stored.

1.5.5 Control Functions

The charging monitoring unit can adapt to various operating modes of the charger, and realize the correct charging process of constant current limited voltage charging → constant voltage charging → stop charging.

1.5.5 Control Functions

The charging monitoring unit can adapt to various operating modes of the charger, and realize the correct charging process of constant current limited voltage charging → constant voltage charging → stop charging.

1.5.6 Alarm Function

When the charging pile is faulty, such as abnormal DC output, power module alarm/fault, DC output overvoltage/undervoltage, DC output overcurrent, switch trip/fuse failure on the input side of the charging pile, communication interruption between the charging monitoring unit and the partition monitoring module, and monitoring unit failure, the monitoring unit can issue an audible and visual alarm and output it on the display screen of the charging pile through the communication port.

1.5.7 Event Recording Function

Events such as charging pile failure and charging start/end time are recorded, and the stored data has the function of power failure retention.

1.5.8 Timing function

The charging pile can receive the timing command of the partition monitoring terminal for timing, meeting the requirements of PPS (second pulse) and PPM (sub-pulse) timing.

1.6 Product usage environment

- Altitude ≤2000 meters, above 2000 meters must be derated use.
- For the ambient temperature of the device, see the label on the device nameplate. If the temperature is higher than 55°C, the temperature must be derated. Air relative humidity Relative humidity ≤ 95%RH, no condensation.
- For outdoor operation, a sunshade and rainshade device should be installed above the equipment.
- The installation inclination should not exceed 5%.
- Keep inflammable and explosive materials away from the pile.
- Atmospheric pressure 79kPa ~ 106kPa.
- The pile body must have good permeability around.

1.7 Product design specification

| Region             | Standard   |
|--------------------|--|
| China              | GB/T 18487.1-2023;GB/T 18487.2-2017;GB/T 18487.3-2001  |
| The European Union | EN IEC 61851-1: 2019, EN 61851-23: 2014, EN 61851-24: 2014, EN IEC 61851-21-2: 2021, IEC 61851-1: 2017 |
|                    | IEC 61851-23: 2014, IEC 61851-24: 2014, EN IEC 61000-6-2: 2019, EN IEC 61000-6-4:2019                  |

2. Install

2.1 Security Description

2.1.1 Note

Please read and follow the following safety instructions before installing, maintaining or using a charging post. Installers should ensure that charging stations are installed in accordance with the specific standards and local regulations of the relevant country/region. This manual contains important usage and installation instructions that must be followed when installing, using, and maintaining the unit.

2.1.2 Warning of the danger of electric shock

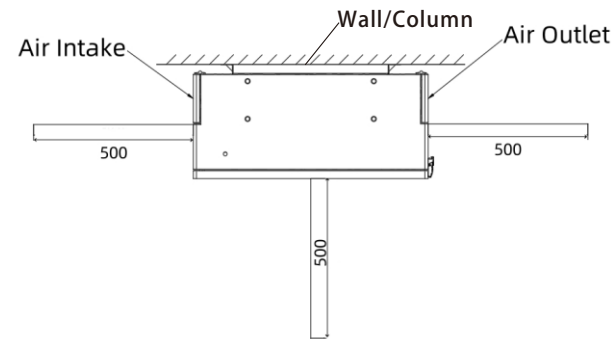
- Turn off the power to the charging station before installing or maintaining it. Turn off the power until the charging station is fully installed and the housing is in place and secured.
- In the event of hazards and accidents, a qualified electrician must disconnect the charging station from the power supply immediately.
- If the charging station is damaged, or the charging cable shows excessive wear or other visible signs of damage, do not operate the charging station. If you suspect that the charging station is damaged, contact the after-sales staff or your dealer.
- Do not use pressure water to clean the charging station, do not use wet hands, and do not immerse the charging gun in liquid.
- Do not place your fingers or other objects in the charging port or inside the gun.
- Before charging an electric vehicle, read the instructions and electric vehicle owner's manual that came with the charging pile.

### 2.1.3 Warning of gas accumulation

Because toxic or explosive gases can be released when charging indoors, some electric vehicles require an external ventilation system. Check your vehicle's owner's manual to check if it emits toxic or explosive gases while charging.

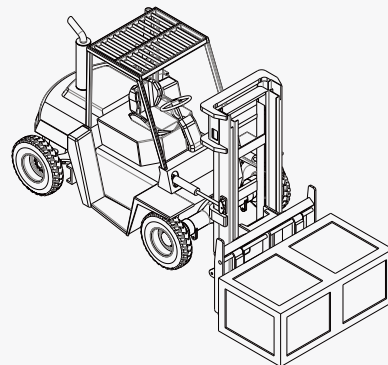
### 2.2 Installation condition

- Calculate existing electrical loads to determine the maximum operating current.
- Calculate the distance from the power panel to the charging station installation to ensure minimal voltage drop. (Varies by region or country's local regulations)
- Obtain any permits you feel necessary from the competent local authority and confirm that a follow-up inspection has been arranged by an electrician after the installation has been completed.
- The PE ground connector must not be spliced.
- Select conductor size according to local regulations, maximum current and maximum voltage drop.
- Use the right tools and ensure adequate material resources and protective measures are available.
- Make sure the area where the charging post will be installed has good cellular reception.
- Install the correct power and data cables in the installation area.
- Since the vent of the charging pile is located at the back of the charging pile, the free space behind it must be ventilated accordingly.
- If used indoors, the ventilation of the room must exceed 3000 cubic meters/hour.



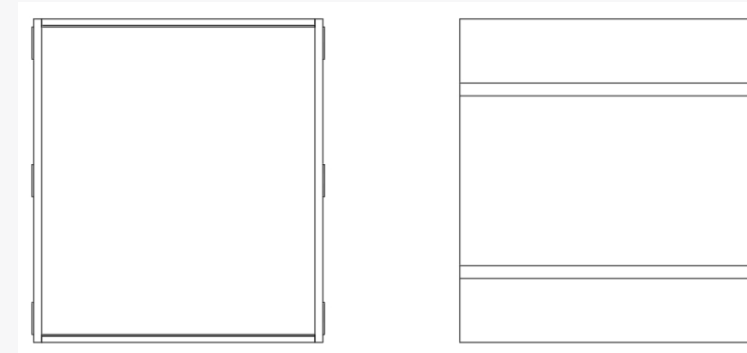
### 2.3 Handling packing boxes

(1) Use a forklift to move the packaged products

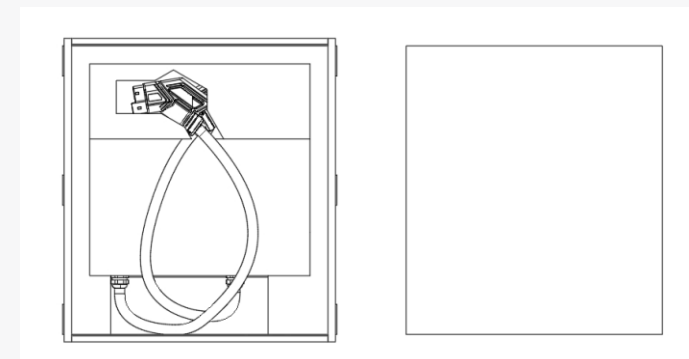


### 2.4 Unpack

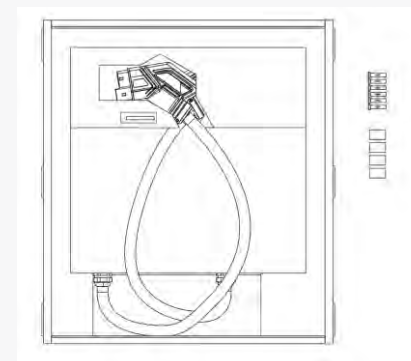
(1) Remove the top wooden packing cover.



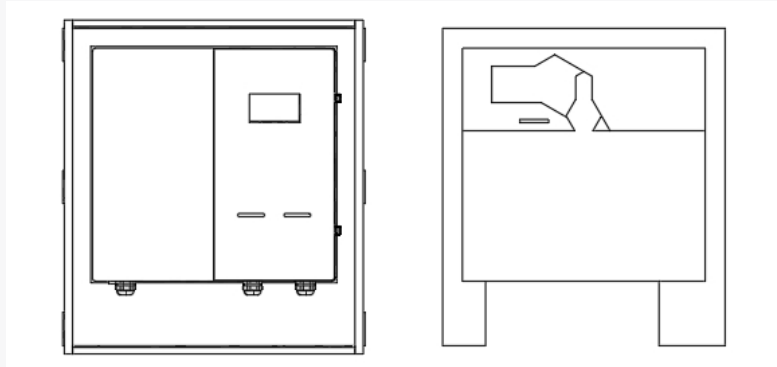
(2) Remove the foam from the top of the wooden box.



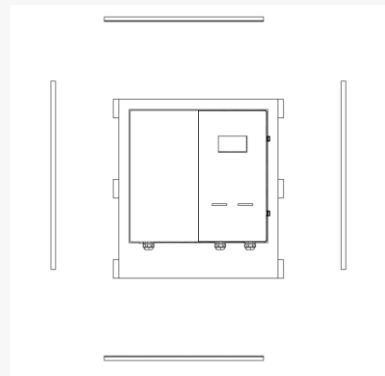
(3) Remove the cross expansion bolt and IC card from the fitting card slot.



(4) One person raises the gun line, and the other person takes out the foam fittings in the middle of the wooden box.



(5) Remove the surrounding boards.



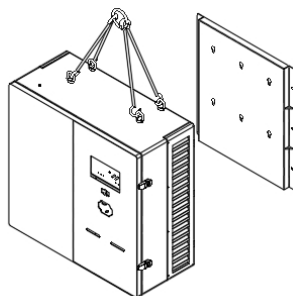
## 2.5 Handling charging piles

### 2.5.1 Manual handling

Three or four people will lift the charging pile from the box and move it to the installation position of the charging pile.

### 2.5.2 Handling by crane

Charging piles can be operated with cranes; Four mounting holes for lifting rings are reserved at the top. Tighten the four rings and install the hooks and slings.



## 2.6 Installation

Installation precautions:

- (1) The charging pile must be installed on the supporting column.
- (2) The working space around the pile installation should be not less than 1 meter.
- (3) Only copper conductors can be used. The use of copper wire should comply with local circuit regulations. The selected cable must be able to withstand a continuous load at all times.

### Installation position and height

Installation location

Make sure the parking position within the scope of the charging cable.

- (1) installed in a well ventilated space. Avoid installing in closed boxes or near high power appliances.
- (2) The installation position has enough clearance to allow the charging cable to wrap around, and Charging guns can be placed on both sides.
- (3) For outdoor installation, waterproof protection is recommended.

### Installation height

Maximum height (indoor and outdoor): 60 inches (1.5 m)

Recommended height: 47 inches (~1.2 m)

Minimum height (outside): 24 inches (0.6 m)

Minimum height (indoor): 18 inches (0.45 m)

### 2.6.1 Installing on the wall Steps:



**WARNING**



The charging pile is extremely heavy (approximately 150kg). If you intend to install it on a wall, please ensure your wall's load-bearing capacity can withstand at least 200kg. If your wall cannot support this weight, we recommend using column to install.

Operating steps:

Step 1 Locate the positioning board

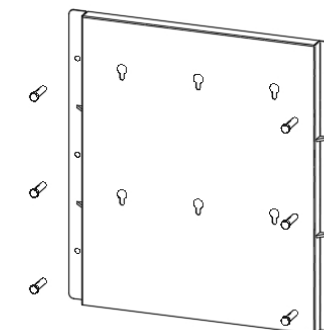
Distance between the bottom of the positioning plate and the ground is 1.2m (recommended).

If the charging pile is installed on the wall near the edge, the positioning plate should be at least 0.5m away from the edge of the wall.

Step 2 Install the support.

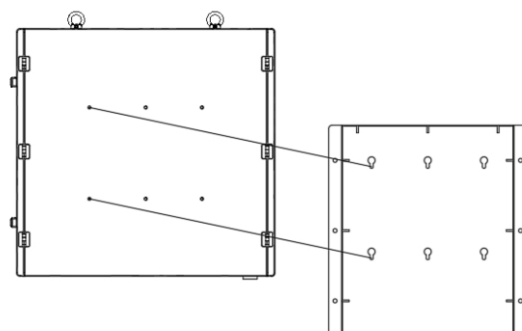
According to the requirements of the drilling template, drill six holes with a diameter of 12 and a depth of 100mm in the wall.

Insert the expansion bolt through the backplane into the hole, and secure the mounting bracket to the wall using a screwdriver.



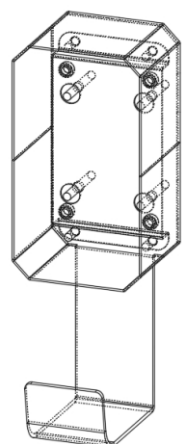
### Step 3 Install charging piles.

The bolts on the back of the charging pile are aligned with the U-shaped slot of the backplane, and the charging pile is suspended from the backplane and flush with the backplane. Install the charging pile to the mounting plate, find the hole on the back, and use 6 M10\*25 screws to secure the charging pile to the mounting plate, as shown (screw torque 1.5NM-2.0NM).

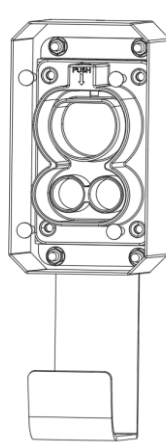


### Step 4 Install the gun holder.

Install the gun holder on the wall at a suitable location (or any position you consider appropriate for hanging the gun), and securely fasten it in place using the provided screws.



**Step 4.1**  
Mount the gun holder's cradle to the wall using M6 expansion bolts we provided



**Step 4.2**  
Secure the gun holder to the cradle using the provided screws

### Step 5 Remove the lifting ring

After the installation is complete, remove the lifting ring and install the waterproof plug we provided to ensure a beautiful appearance.

### 2.6.2 Installing on stand column Steps:

#### Requirements for concrete foundation

Please comply with the following regulations regarding foundation

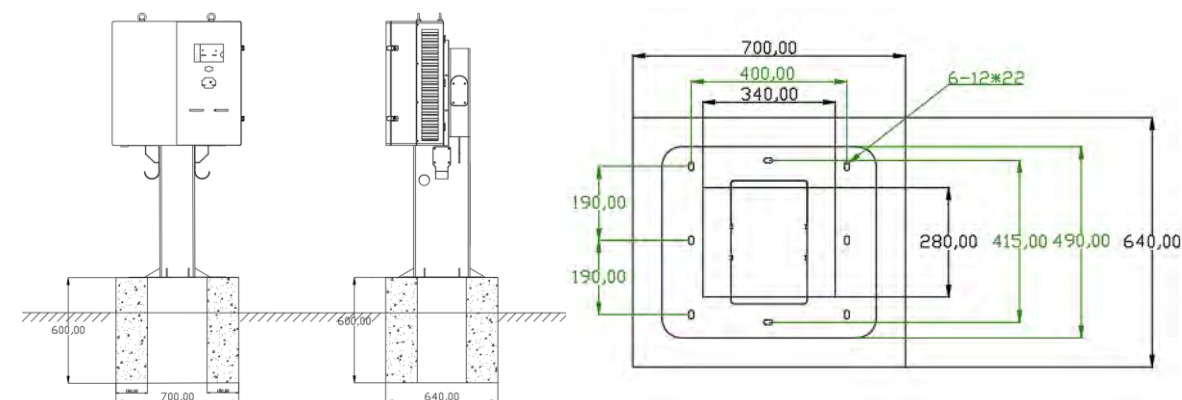
- Construction of foundations must be carried out in accordance with local regulations.
- The characteristics of the concrete need to be calculated based on the technical data of the charging station.
- Concrete should be winterized.
- It is necessary to calculate the foundation thickness and select the installation site according to the weight of the whole pile system.
- The foundation must be level.
- Tilting left-right or front-back can cause water seepage and damage the charging station.
- The foundation must be under the ground.
- Charging piles must be installed on the ground.

#### Construction drawing of concrete foundation

(1) The strength grade of concrete is not less than C20, the underground part is 40cm, the above-ground part is 20cm, and the concrete dimension is 640\*700\*600mm (length \* width \* height); The appearance is complete, flat, no cracks; The outer outline of the column is 490\*490mm.

(2) The foundation embedded pipeline should conform to the opening position of the bottom plate of the charging pile to avoid inconsistency between the pipeline and the opening hole and the construction problem.

(3) Cement pile center reserved 340\*280mm line entry hole.



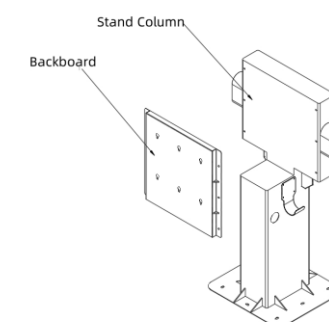
#### Install charging pile

##### Step 1 Install the column

Secure the column to the cement post using expansion bolts (M12\*100)

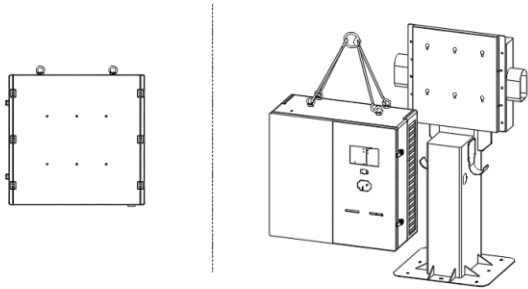
##### Step 2 Secure the backing plane

Secure the backboard to the column with M10\*25 bolts





Step 3 Install the shell  
Install six M10\*25 screws on the back of the charging pile shell, and hang the shell on the backplane

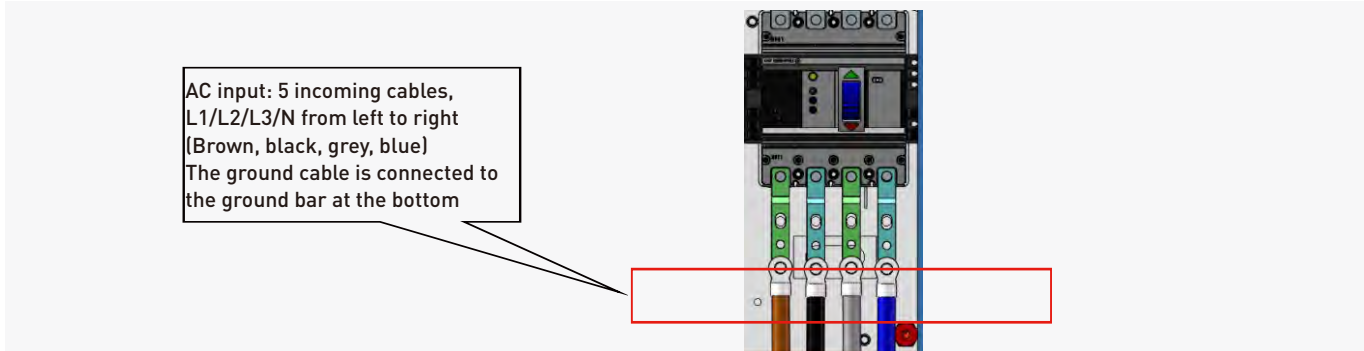


Step 4 Remove the lifting ring  
After the installation is complete, remove the lifting ring and install the waterproof plug we provided to ensure a beautiful appearance.

2.7 Cable access

The connection form of the live conductor system of this product is three-phase four-wire system, and the grounding form of the low-voltage distribution system can adopt TT system and TN system. The following recommended system grounding indications are TN-S system or TN-C-S system. Connect the three-phase cable embedded in the pile foundation to the input end of the pile. Pay attention to the connection method of the five wires and the corresponding colors. Connect the ground wire to the grounding bar of the cabinet, as shown in the figure below. After the cable is connected, the cable inlet should be sealed with fireproof mud.

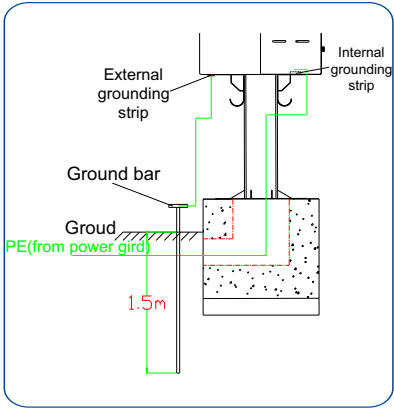
Note: Refer to the table below for the cable diameters of the AC input (L1, L2, L3, N, PE):



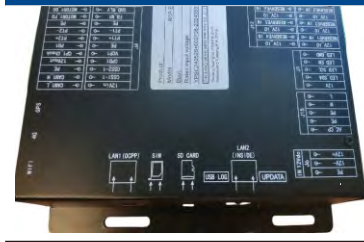
Input cable selection reference table [GB/T12706.1(IEC60502-1)]  
\*Please follow IEC 60364 or local laws and regulations for on-site conditions

| Product model | Recommended incoming cable (not less than)  | Material   | Recommended terminal blocks |
|---------------|---|------------|-----------------------------|
| BBDC40-S      | YJV3*25mm <sup>2</sup> +2*16mm <sup>2</sup> | Red copper | DT-25/DT-16                 |
| BBDC40-D      |   |            |                             |
| BBDC60-S      | YJV3*35mm <sup>2</sup> +2*16mm <sup>2</sup> | Red copper | DT-35/DT-16                 |
| BBDC60-D      |   |            |                             |

- Grounding Requirement:
1. Location: a grounding bar needs to be used at the bottom of the device.
  2. Grounding resistance requirements: The grounding resistance of charging station equipment should generally not exceed 4Ω, and should be kept within the required range throughout the service life of the charging station.
  3. Grounding method: When using metal rods for grounding, the metal rods should be buried underground at least 1.5 m to ensure the firmness of grounding. According to local soil properties and climatic conditions, the gold needs to be increased Belongs to the depth of the rod position.
  4. Grounding point selection:
    - (1) The ground point should be close to the charging station to ensure that current can flow back to the ground wire.
    - (2) The grounding point should be far away from industrial noise and interference sources to avoid affecting the grounding quality.
    - (3) The grounding point should avoid obstacles such as cement pavement to prevent the grounding impedance from being too high.
  5. Grounding cable: Use at least 16 mm <sup>2</sup> cable



2.8 Network Options

| Pictures  | Configuration   | Remark   |
|---|---|--|
|  | <ul style="list-style-type: none"><li>• Ethernet: LAN (OCPP)</li><li>• 3G/4G: SIM card</li><li>• WiFi: 2.4GHz</li></ul> | Network cable length not exceeding 30m<br>Rj45 interface and Cat5e cable |

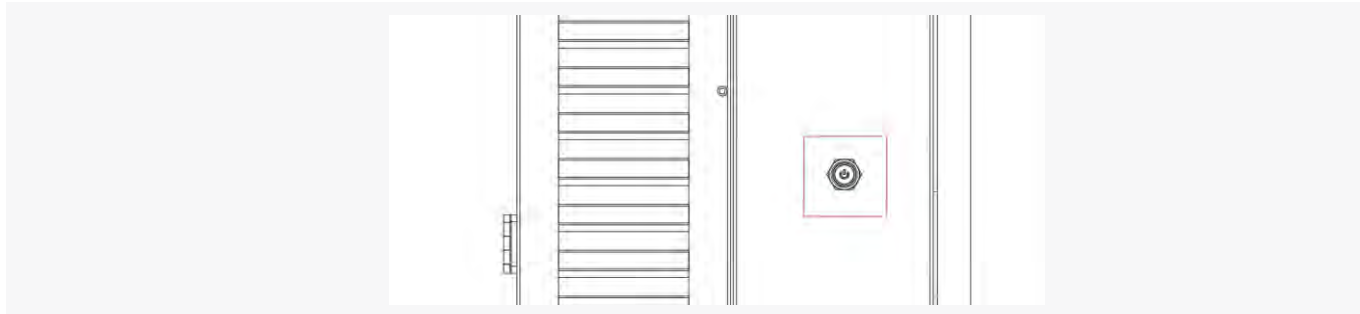
## 2.9 Connecting the OCPP Platform

### 2.9.1 Information Required Before an Operation:

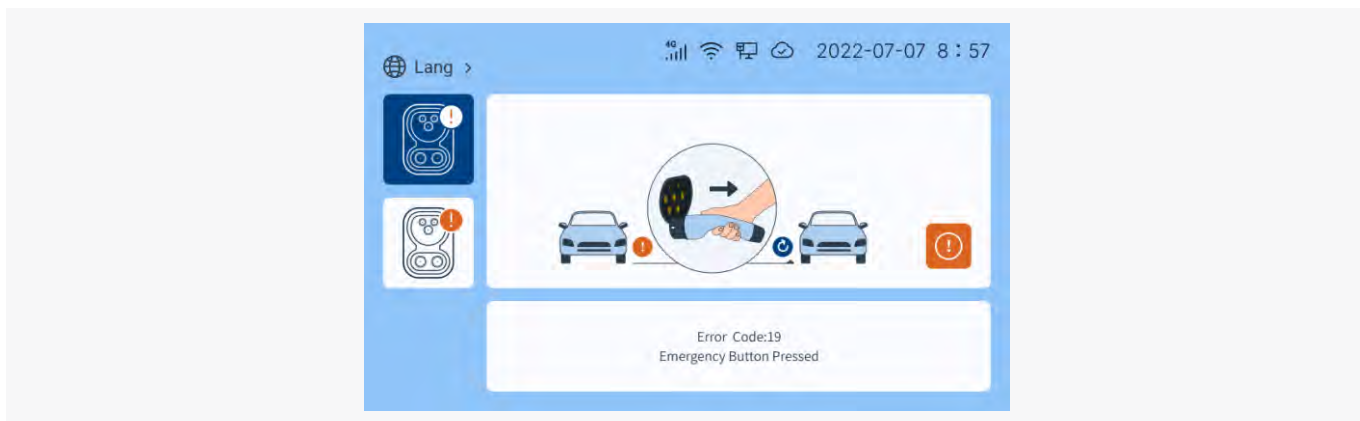
- OCPP server address.
- Address remote(port)

### 2.9.2 Network connectivity

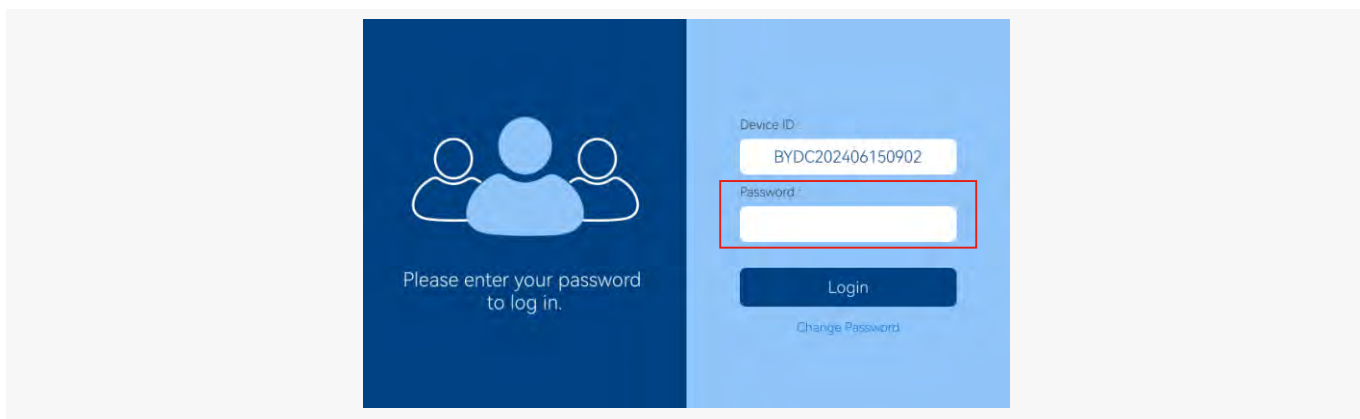
(1) When the charger is in standby state, press the emergency stop switch on the front of the cabinet



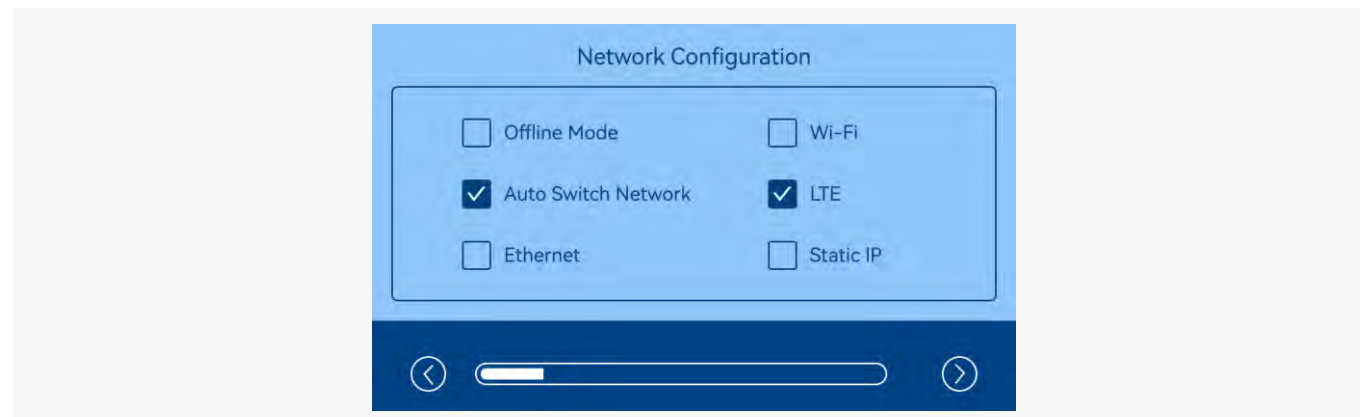
(2) Click on any charging gun icon five times, and when you hear the beep of "Didi", wait to enter the login interface



(3) Enter the password in the login interface. The default password is 12345678

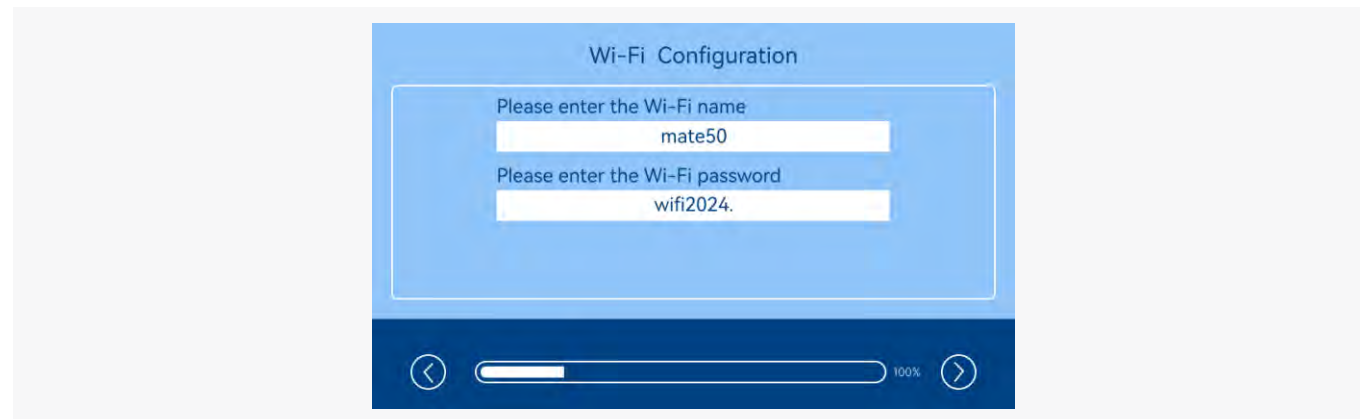


(4) Configure the network, check the required mode, and click the arrow in the lower right corner to proceed to the next step

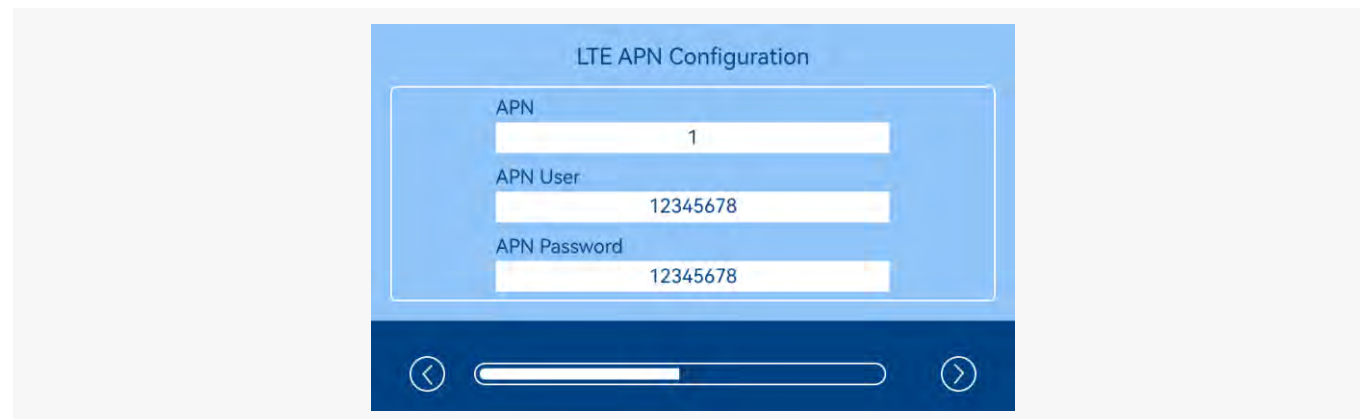


- Offline mode: Local charging mode, no billing settlement is performed.
- Wi-Fi: The device is connected to the wireless network for network billing and settlement.
- Automatic network switching: When two or more networking modes are configured, the system will automatically switch networks according to the network status.
- LTE: Devices perform networked billing and settlement through 3G/4G.
- Ethernet: The device is connected to Ethernet for network billing and settlement.
- Static IP: Set a fixed IP address. When the device connects to the network, it will no longer automatically obtain the network address.

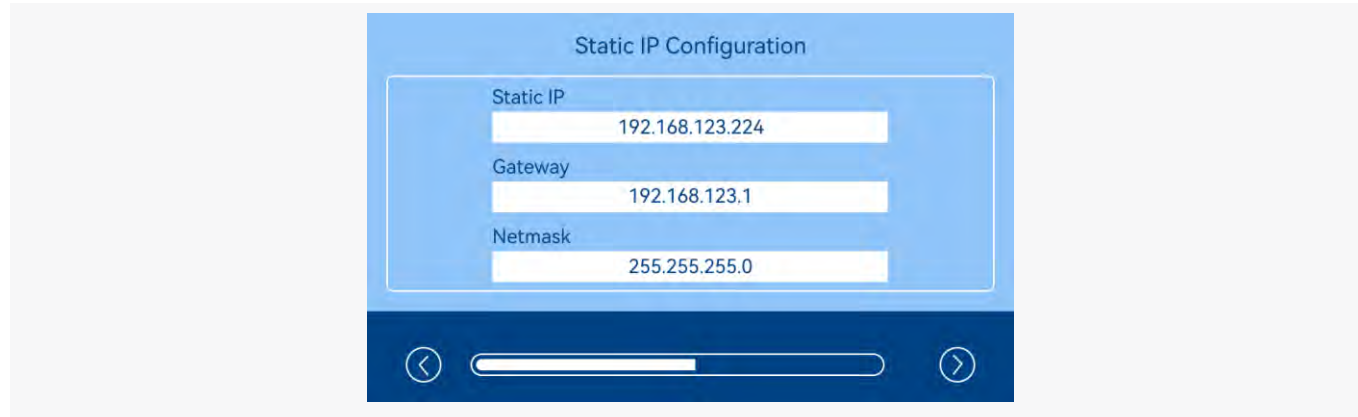
(5) Configure WiFi, enter WiFi name and password



(6) Configure LTE APN, and if there is a configuration requirement, enter the authorized information; If there is no configuration requirement, go directly to the next step



[7] Configure static IP, enter static IP, gateway, subnet mask



Static IP Configuration

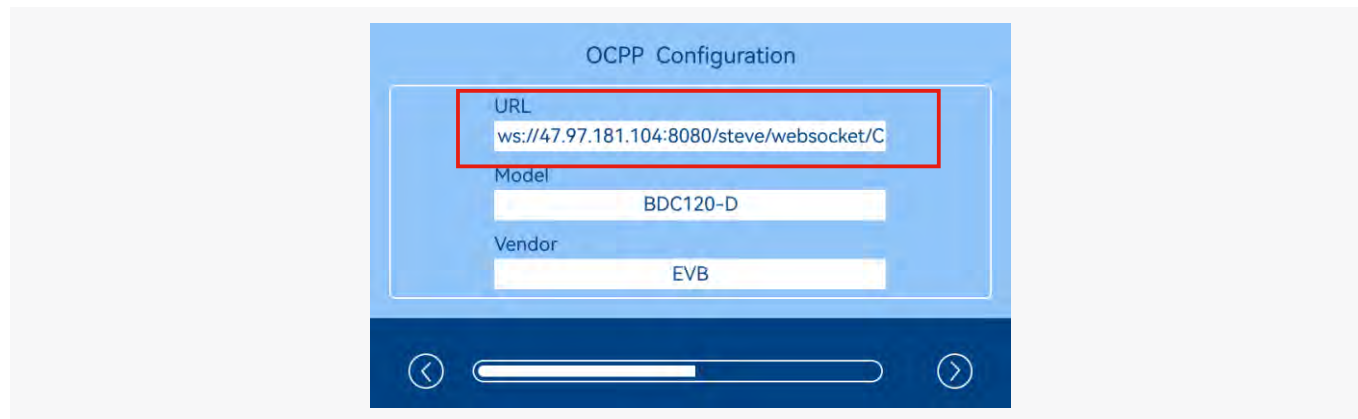
Static IP: 192.168.123.224

Gateway: 192.168.123.1

Netmask: 255.255.255.0

Navigation: < | >

[8] To configure OCPP, enter the URL address



OCPP Configuration

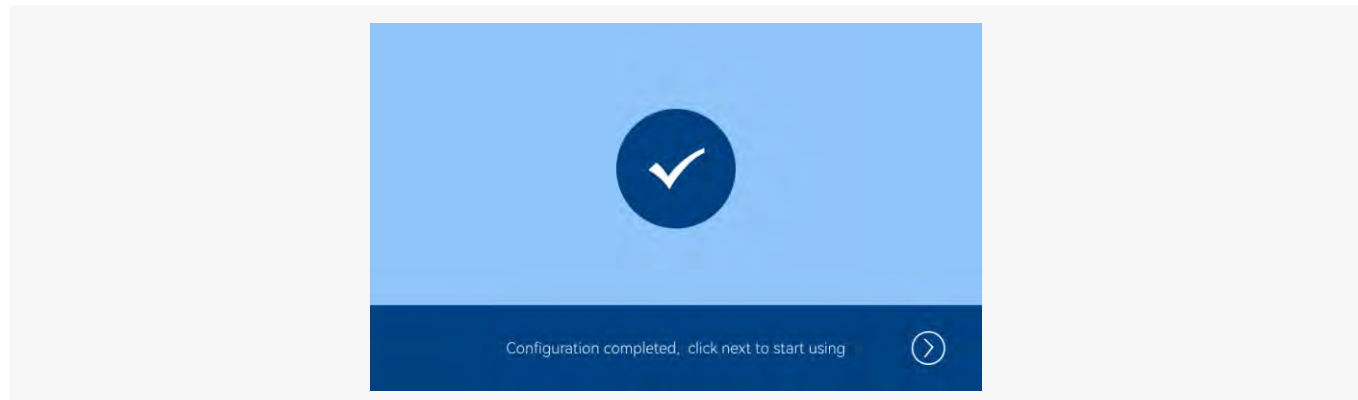
URL: ws://47.97.181.104:8080/steve/websocket/C

Model: BDC120-D

Vendor: EVB

Navigation: < | >

[9] Click the arrow in the lower right corner to complete the configuration and reset the emergency stop switch in time



Configuration completed, click next to start using

Navigation: >

## 2.10 Charger installation acceptance

1. Visually check the shell of the charging device should be flat, without obvious dents, scratches, deformation and other defects; The surface coating should be uniform, without falling off; The parts should be tight and reliable, without corrosion, burr, crack and other defects and damage.
2. The basic construction and electrical installation of the charging equipment shall comply with the requirements of the design drawings and installation instructions.
3. The charging device should be firmly installed, all expansion bolts should be locked. Layout Reserve enough space for device maintenance and repair. Install devices at a height that ensures easy man-machine interaction.
4. The models and specifications of the power supply cables should meet the requirements. The cables should be neatly arranged, firmly bound, and clearly marked when laying, and the length of the connection points should be left with appropriate allowances.
5. Before powering on the device, check whether the device is securely grounded. The grounding resistance should not exceed 4Ω.
6. Check whether the cable trench is reliably sealed with fireproof mud.

## 3. Operation instructions and precautions

### 3.1 Pre-use safety check

- Ensure that the product is not scratched, rusted, deformed, etc.
- Ensure that the power supply socket is safe and that there is no foreign matter left in the charging plug and the charging socket at the vehicle end.
- If the charging cable or charging gun tip has problems such as damaged shell or exposed cable, please do not continue to use it.
- Keep the charging gun plug dry. If there is accumulated water, please dry the water of the charging plug with a dry and clean cloth when the whole pile body is powered off.

### 3.2 Operational precautions

- If the screen shows that the machine is malfunctioning, please do not charge, please contact the staff;
- Confirm that the IC card balance is sufficient when swiping the card. If the balance is insufficient during the charging process, the charging will be automatically terminated;
- When two charging interfaces are used at the same time, the user should carefully identify whether he is user A or user B during the card swiping process, and swipe the card according to the operation prompts of the interface to avoid misoperation;
- Please follow the relevant prompts of the charging equipment when operating; Pay attention to the strength when plugging and unplugging the charging gun, and don't use too much force;
- During the card swiping operation, the "beep" prompt sound that needs to be heard can only be removed, otherwise the operation may fail;
- When the charging gun is inserted into the interface and the green indicator light above lights up, it means that it has been powered on. Please do not unplug and unplug the charging gun at this time to prevent electric shock;
- When an emergency occurs, please press the emergency stop switch. Charging cannot be performed at this time. If charging is in progress, charging will stop immediately;
- During use, you should always check the small firing pin or indication window on the lightning protector (as shown in the figure below).
- If the firing pin protrudes or the window turns red, it means that the lightning protector has been damaged and should be replaced immediately.

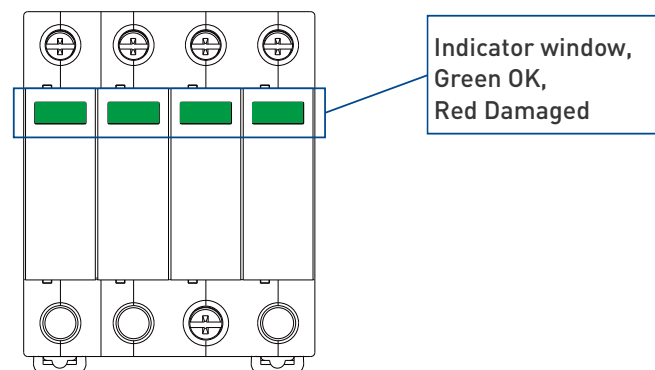
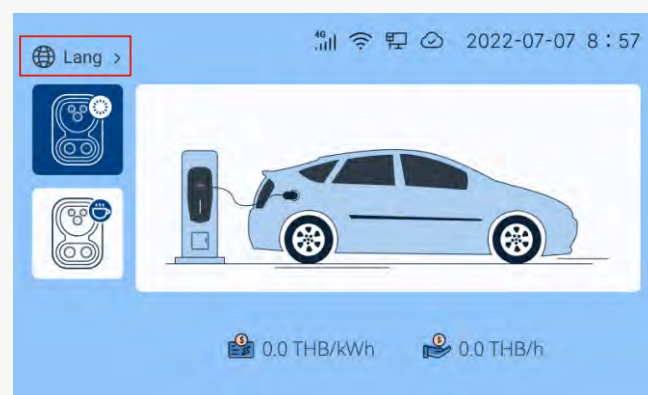


Figure 3—1 AC lightning protector

### 3.3 Language selection

(1) Click the Lang icon in the upper left corner of the interface to enter the language selection interface

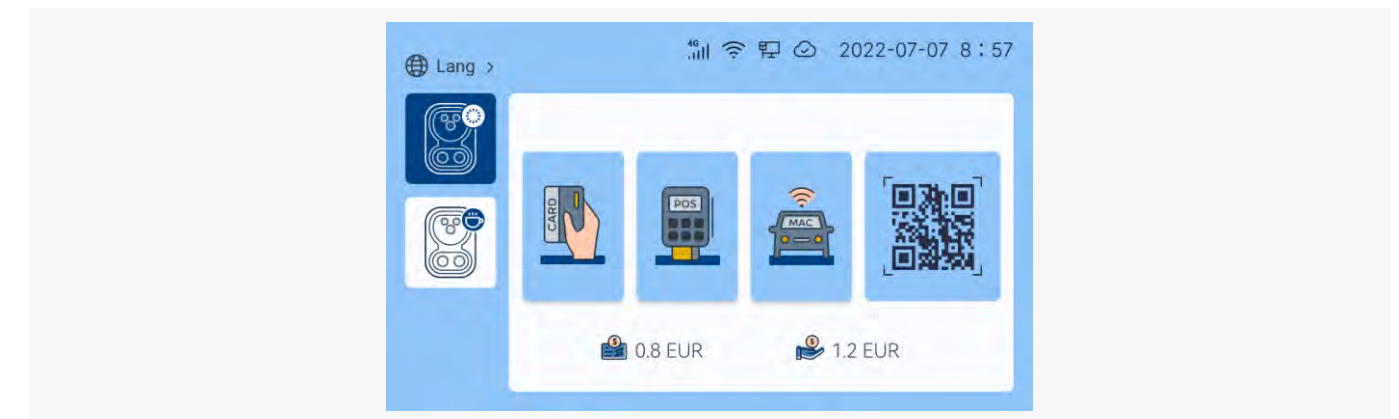


(2) Select the language, click the flag icon corresponding to the required language, and you can select two languages for display

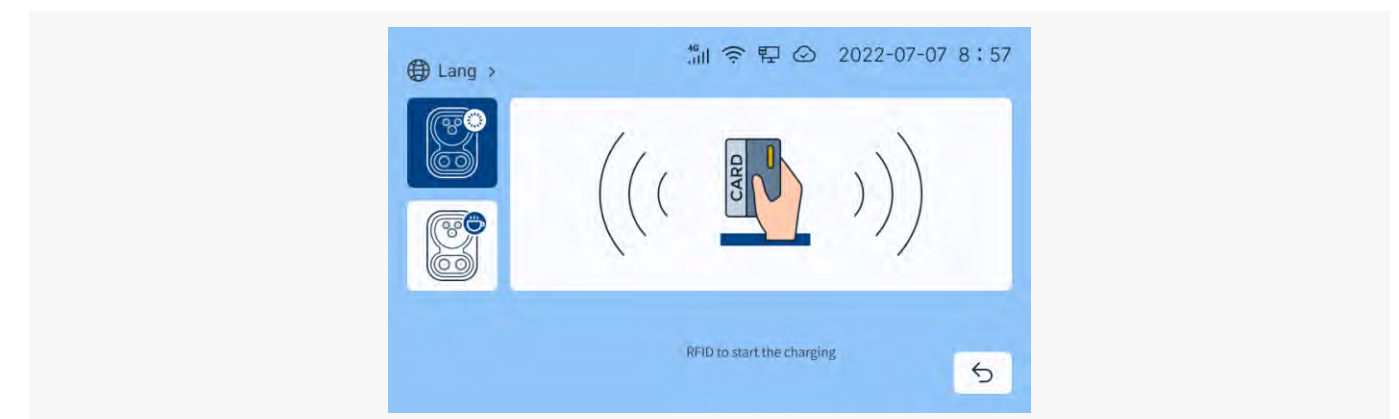


### 3.4 Charging status description

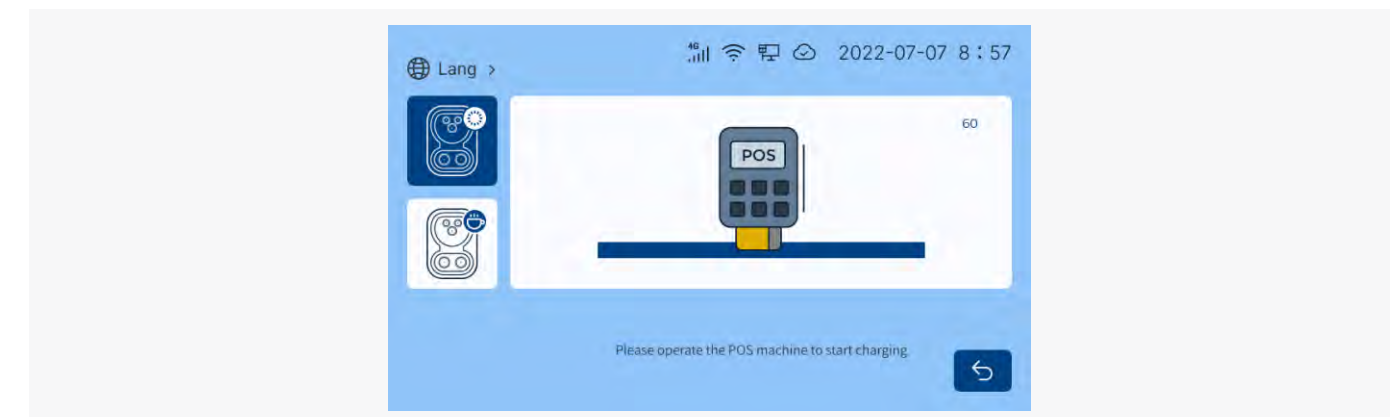
(1) Insert the standby charging gun on the charging pile into the charging port of the car body, providing four charging methods: card charging, MAC charging, QR code charging, and POS machine charging (If equipped); Select a desired payment method and verify it.



(2) If you choose to charge by swiping card, please place the charging card in the swiping area and wait for the card information to be verified

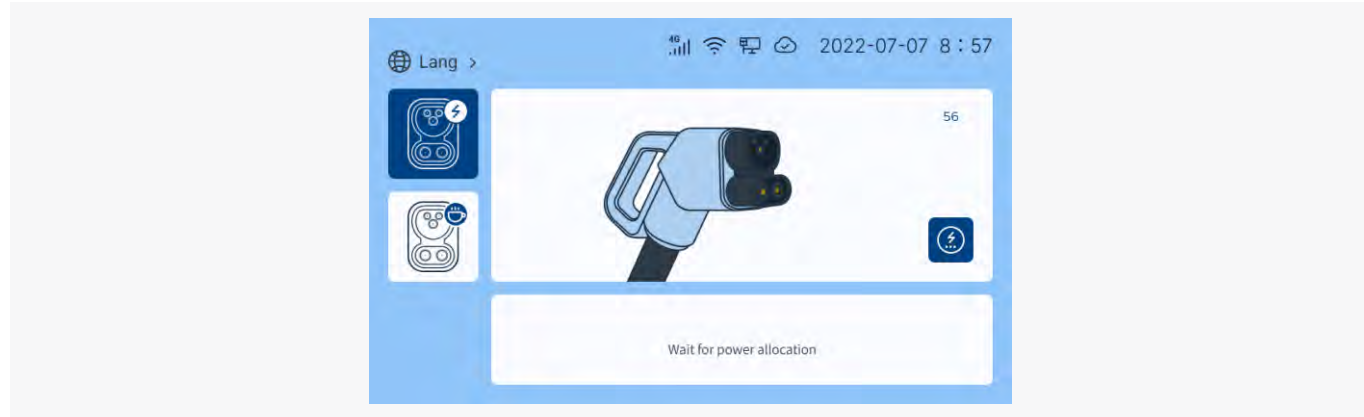


(3) If you select POS machine charging, please verify the operation according to the prompts on the POS machine

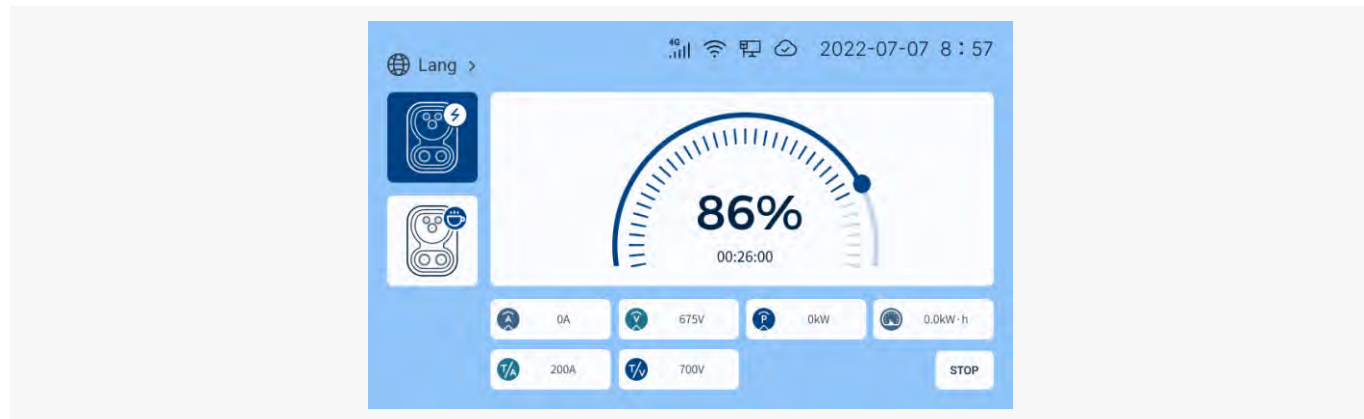




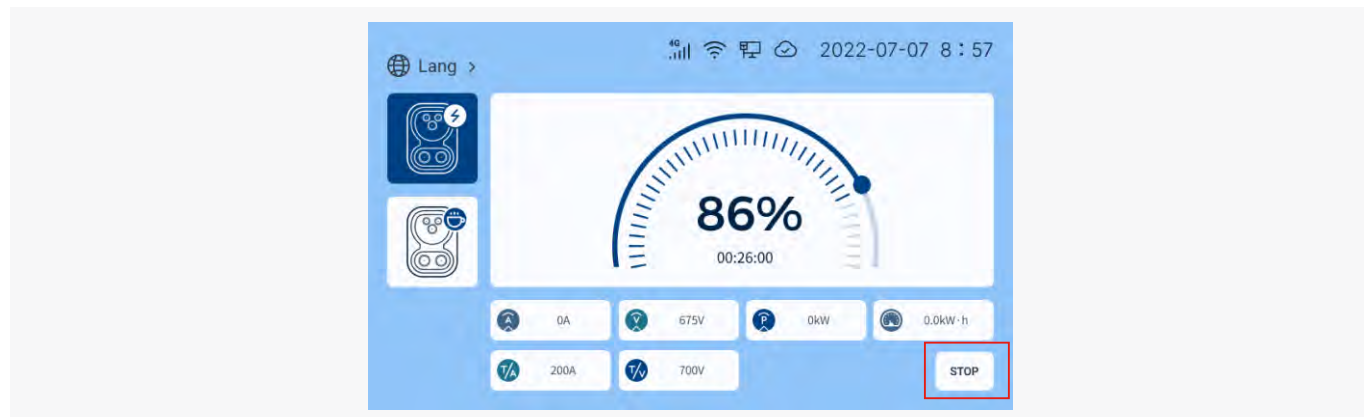
(4) Verification completed, charging is starting, please wait patiently for the device to start



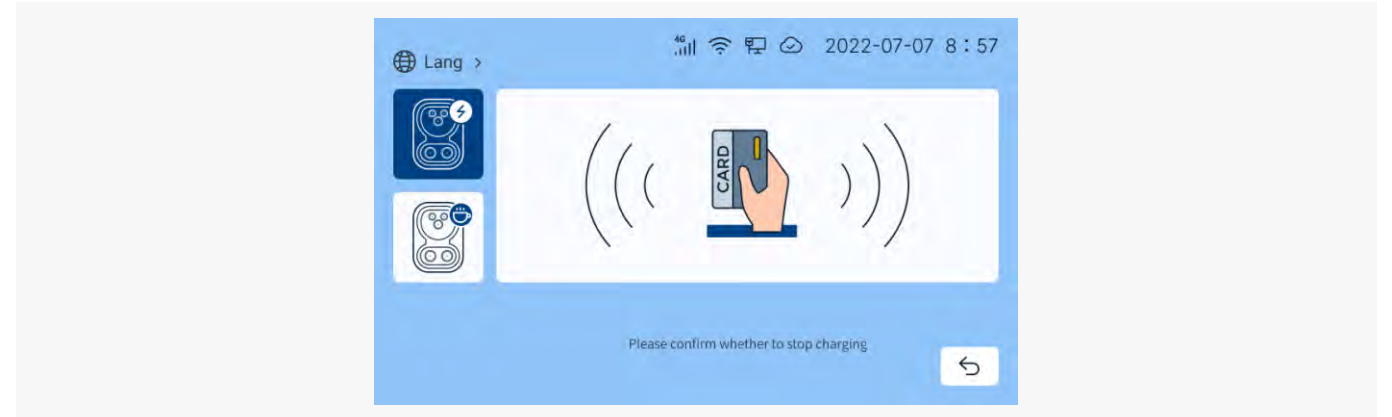
(5) During charging, the screen displays the charging status, charging time, current output current and voltage, charging power, charging electric energy, vehicle requested current and voltage parameters



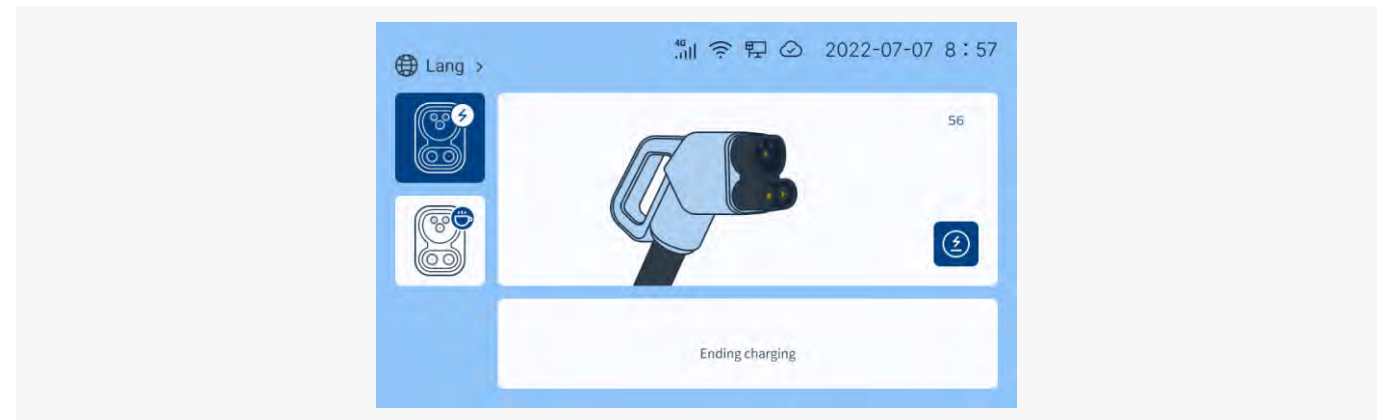
(6) Click STOP in the lower right corner of the interface to enter the charging end verification stage



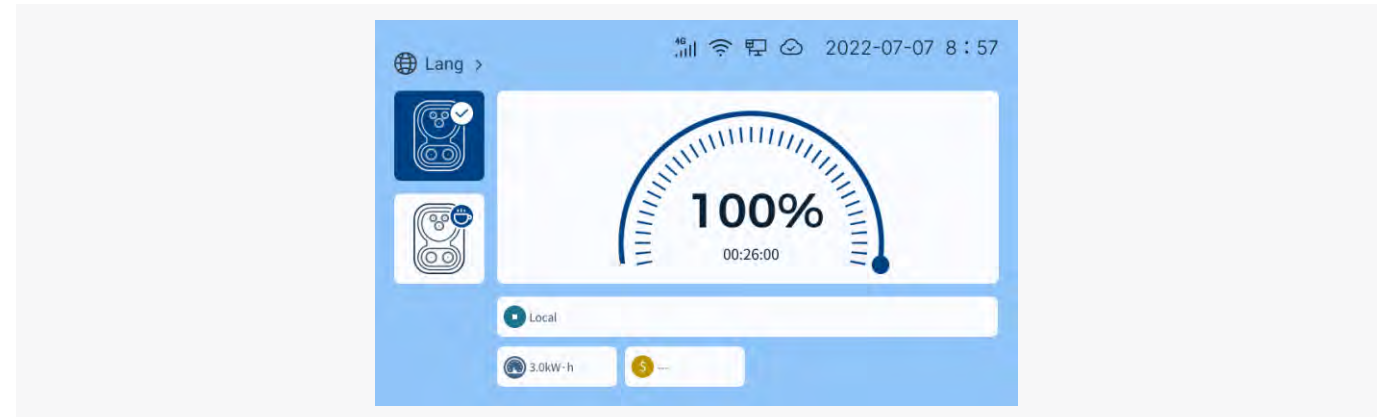
(7) Put the charging card in the card swiping area, confirm that charging is stopped and charging settlement is carried out



(8) Charging is being terminated



(9) The charging has been completed, please return the charging gun to its position





### 3.5 Indicator lamp description

There are ten indicator states above the device:

- Normal standby state: The green light is on. The charging gun is inserted into the charging port: The green light is flashing.
- Charging in progress: The green flowing light is on.
- The charger is paused: The middle of the green light is on while the two sides are dim, or the yellow flowing light moves from left to right.
- The EV battery is fully charged: The two sides of the green light are on while the middle is dim, or the yellow flowing light moves from right to left.
- Charging completed: The green light or the yellow light is on.
- The charger is reserved: The green light or the yellow light is flashing.
- The charger is unavailable: The red light is flashing.
- The charger is malfunctioning: The red light is on.
- The light panel is offline: The red light flashes from left to right, or the yellow light flashes from left to right.

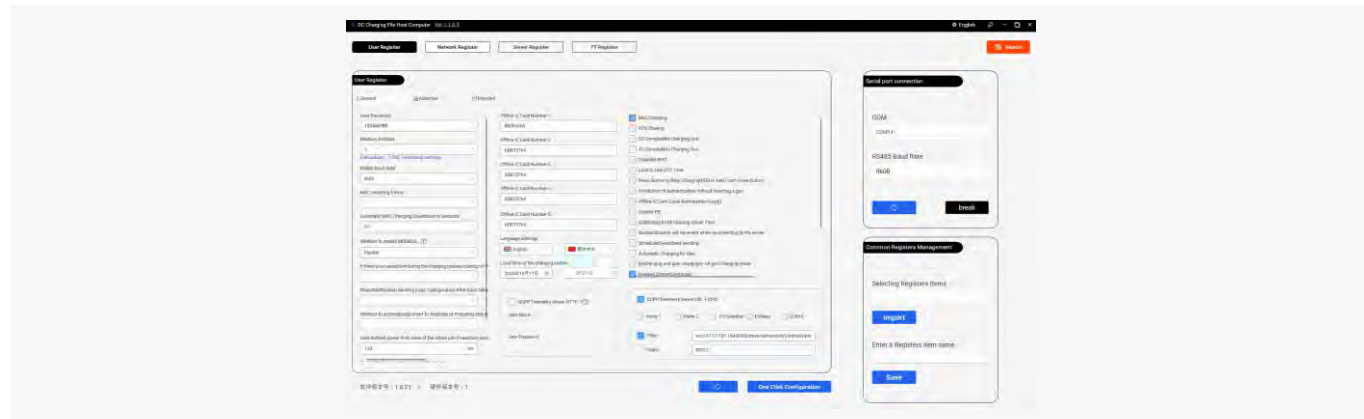
### 3.6 Instructions for use of emergency stop switch

- If the machine leaks electricity, press the emergency stop switch immediately.
- In case of fire, electric shock and other abnormal conditions, please press the emergency stop switch immediately.
- If the pile fails, if the charging cannot be stopped, the internal circuit is short-circuited, etc., please press the emergency stop switch immediately.
- When the emergency stop switch is pressed in the non-charging state, the fault light will come on and the LCD screen can enter the configuration interface.
- When the emergency situation is relieved, please reset the emergency stop switch, otherwise the charging cannot continue.

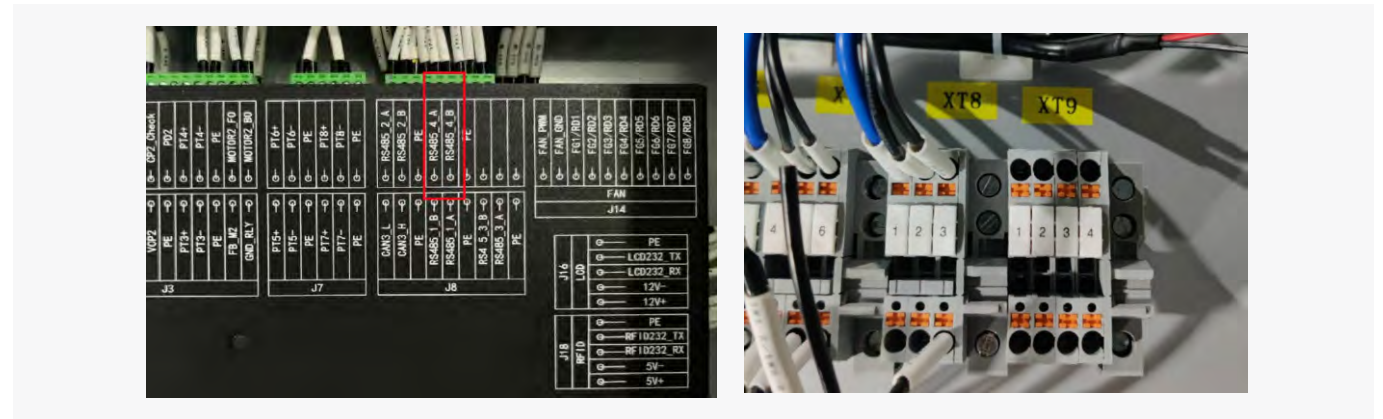
### 3.7 Charging system host computer software description

Note: The host computer software is provided to customers when there are special needs. Please do not change the configuration of the charging pile at will. All problems caused by arbitrary changes by human beings shall be borne by the customer. See the technical guidance documents for software and operation instructions.

The software interface of the host computer is shown in the following figure:

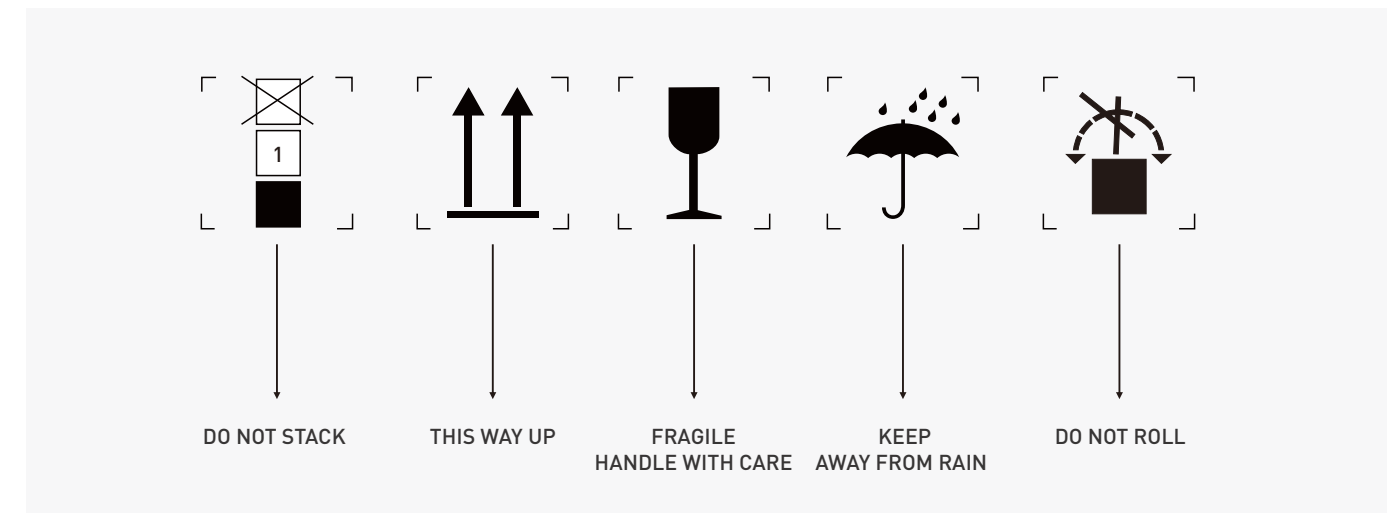


The communication connection points between the host computer and the main control board are J8 area: RS485-4-A and RS485-4-B. The wiring point is at terminal Xt9.



## 4. Packaging, Shipping and Storage

- Packaging: The pile body is tied tightly with brushed film for protection, surrounded by foam support and protection, and packaged with wooden box.
- Transportation: The product should not be violently shocked, impacted and inverted during transportation, so as not to damage the product.
- Storage: If the product needs to be stored after purchase, it must be placed in a dry and ventilated indoor place, and cannot be turned upside down.



5. Ordering instructions and after-sales service

5.1 Ordering instructions

- Must understand the application and scenario of the equipment, and fill in the customer demand form.
- Provide product name, model, specifications, parameters, and configuration requirements when ordering;
- When the user has special environment or technical requirements for the equipment, please negotiate with the technical personnel of the factory and sign an agreement.

5.2 After sales service


Under the conditions of custody, installation, use and operation by the user, the shelf life of the product is set out in the commercial contract. If the product is damaged or cannot be used normally due to poor manufacturing quality, the production unit is responsible for repairing, debugging or replacing parts for the user free of charge.

5.3 List of Attachments

- Accessories: 5 expansion screws for installation, 1 USB conversion cable, 4 IC cards
- Technical documents: instruction manual, certificate of conformity, warranty card, factory inspection report

5.4 Nameplate

Nameplate



TYPE: BBDC60-D

DC EV Charging Station

WWW.BENY.COM

Input Voltage: AC380~415V(3P+N+PE)

Rated Frequency: 50/60Hz

Operating Temperature: -30°C~+50°C

Rated Input Current: 102A

Protection Level: IP55 IK10(screen IK08)

Protective Class: Class I

Serial Number: BYDC202408150001

Date: 20240815

Connector Type

CCS2

CCS2

Rated Power

60kW

60kW

Output Voltage

DC 150V~1000V

DC 150V~1000V

Max Output Current

DC 200A

DC 200A

Working temperature:DANGER:High Voltage. Please don't open the cover

WARNING:Only for charging battery electric vehicles and plug-in hybrid electric vehicles

WARNING:Don't unplug or plug in the plug in the case of electricity

Zhejiang Benyi New Energy Co.,Ltd.

Shuanghuanglou Industrial Zone , Beibaixiang Yueqing,Zhejiang P.R. China.

Instructions

Input Voltage

Rated Frequency

Operating Temperature

Rated Input Current

Protection Level

Protective Class

Serial Number

Date


Connector Type

Rated Power

Output Voltage

Max Output Current

www.evb.com



2 Guns Wall-mounted DC EV charging station

Appendix

Appendix I Fault Information Table (see attachment controller fault list code and handling method)

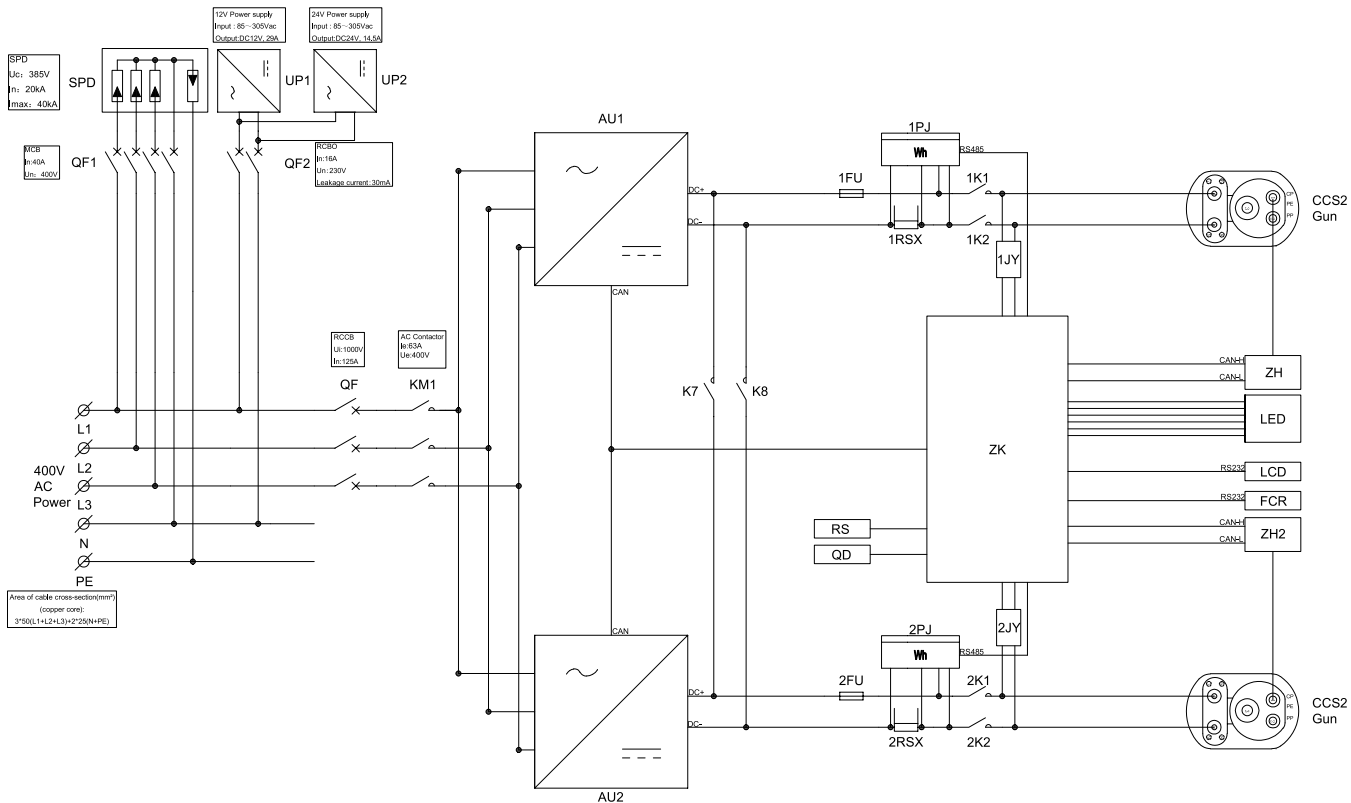
| Fault Code |                                     |  |   |
|------------|-------------------------------------|--|---|
| Fault code | Fault description                   | Analysis of Causes   | Handling  |
| 0          | Input AC Contactor Adhesion         | inspection   | 1. Reset the charger to check whether the fault is repaired.<br>2. If the fault is not restored, check whether the contactor is damaged and replace and repair the contactor.   |
| 1          | Input AC Contactor Fault            |  |   |
| 2          | Output Contactor Adhesion           |  |   |
| 3          | Output Contactor Fault              |  |   |
| 4          | Parallel Contactor Adhesion         |  |   |
| 5          | Parallel Contactor Fault            |  |   |
| 6          | DC OverCurrent                      | Restart charging   |   |
| 7          | Battery Reverse                     | 1. Re-insert the gun to start charging.<br>2. Repair                                       | 1. Check if the battery module is normal.<br>2. If there is no response, replace the power module.  |
| 8          | Fuse Fault                          | inspection   | 1. Check if the fuse is damaged.<br>2. Replace the fuse.  |
| 9          | DC Meter Offline                    | inspection   | 1. Re-energize the charger and check whether the fault is restored.<br>2. If the fault is not restored, check whether the line is loose or damaged.<br>3. Check whether the meter is on. If not, replace the meter.   |
| 10         | SECC CAN Offline                    | inspection   | 1. Check if the SECC CAN wiring is loose and if the indicator light is on. If it is on, please repower the charger.<br>2. If the indicator light is not on or the indicator light is on, the wiring is intact, and the fault is not repaired after repowering, please replace the SECC CAN. |
| 11         | Insulation Monitoring UnderVoltage  | Ac input contactor mistaking action or rejecting action                                    | Replacing the insulation monitoring device  |
| 12         | Insulation Monitoring Alarm         | K1K2 gets in touch with mistaking action and rejecting action                              |   |
| 13         | Insulation Monitoring Over          | The charge in the BSM packet stops after 10 minutes  |   |
| 14         | Reserved fault bit                  |  |   |
| 15         | Insulation Monitoring Run ACDC Fail | 1. Restart charging.<br>2. If the fault is not resolved after several attempts, repair it. | Replacing the insulation monitoring device  |

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|    |                                |  |   |
|----|--------------------------------|--|---|
| 16 | Insulation Monitoring Overtime | 1. Restart charging.<br>2. If the fault is not resolved after several attempts, repair it.   | Replacing the insulation monitoring device  |
| 17 | Insulation Monitoring Offline  |  |   |
| 18 | Fan Fault                      | inspection   | Check whether the fan communication line is loose: Check whether the fan control terminal on the motherboard is properly plugged in.  |
| 19 | Emergency Stop Pushed          | inspection   | 1. Check whether the emergency stop button is pressed. If it is pressed, lift the button.<br>2. If the button is lifted and the fault is not restored, the emergency stop button is considered damaged and should be replaced or repaired.              |
| 20 | Door Open                      | inspection   | 1. Check whether the charger door is opened.<br>2. Check whether the sensor on the charger door is damaged and replace it.  |
| 21 | Surge Fault                    | inspection   | Replace the surge protector   |
| 22 | Water Immersion Error          | inspection   | 1. Check if the charger has water ingress.<br>2. If no water ingress occurs, check if the water sensor is faulty and replace it to repair it.   |
| 23 | Dumping Error                  | inspection   | 1. Check whether the charger body has tipped over. If so, correct it.<br>2. If not, replace the tipping detector.   |
| 24 | Smog Error                     | inspection   | 1. Check whether there is smoke around the charger. If there is, please investigate the cause and solve the problem.<br>2. If there is no smoke around, please check whether the smoke alarm is damaged. If it is damaged, please replace or repair it. |
| 25 | BEM related failures           | There are many BEM-related faults, which are not listed here   |   |
| 26 | Stop BSM                       | Re-plug the gun to start charging  |   |
| 27 | DC Meter Error                 | 1. Reset the charger and restart.<br>2. Repair   | 1. Check if the DC meter is working.<br>2. If it is not working, please replace the meter.  |
| 28 | DC OverTemp EVSE               | 1. Re-insert the gun to start charging.<br>2. Wait for the temperature to drop and then reset.   | 1. Check whether the temperature sensor is working and whether the temperature is too high.<br>2. If the temperature is normal and the fault has not been restored, replace the temperature sensor.   |
| 29 | DC OverTemp Connector          | 3. Repair  |   |
| 30 | AC Input OverVoltage           | 1. Check whether the requested voltage is less than the actual voltage (the requested voltage must be greater than or equal to the actual voltage).<br>2. Re-insert the gun to charge. |   |

|    |                       |   |   |
|----|-----------------------|---|---|
| 31 | AC Input UnderVoltage | 1. Check whether the actual voltage is lower than the minimum voltage supported by the charger (the actual voltage should be higher than the minimum voltage supported by the charger).<br>2. Re-plug the charging gun to charge. |   |
| 32 | ACDC Module Offline   | inspection  | 1. Check if the communication line of the power module is loose.<br>2. If not, replace the power module.  |
| 33 | ACDC Module Error     | inspection  | 1. Check if the communication line of the power module is loose.<br>2. If not, replace the power module.  |
| 34 | Humidity High Error   | 1. Reset the charger.<br>2. Repair  | 1. Check whether the humidity of the charger is normal.<br>2. If the humidity does not exceed the normal humidity, please replace the humidity monitor.   |
| 35 | BHM Overtime          | Re-plug the gun to start charging   |   |
| 36 | BRM Overtime          |   |   |
| 37 | BCP Overtime          |   |   |
| 38 | BRO Overtime          |   |   |
| 39 | BCS Overtime          |   |   |
| 40 | BCL Overtime          |   |   |
| 41 | BSM Overtime          |   |   |
| 42 | BST Overtime          |   |   |
| 43 | BSD Overtime          |   |   |
| 44 | MCCB Fault            | inspection  | 1. Check whether the molded case circuit breaker is tripped. If it is tripped, reset it.<br>2. If the reset fault is not restored, consider that the device is damaged and replace it for repair. |
| 45 | PT1000 Data Error     | inspection  | 1. Check whether the temperature sensors of the charger body and the gun line are intact and whether the wiring is loose.<br>2. If there is no fault, please replace the temperature sensor.      |
| 46 | No PE detected        |   | 1. Check if the PE connection is loose.<br>2. If it is not loose and the fault exists, please replace the control main board.   |
| 47 | DLB Offline           | inspection  | 1. Check if the DLB wiring is loose.<br>2. If it is not loose and the fault exists, replace the DLB.  |

Appendix II Electrical Schematic Diagram



Appendix III Charging pile equipment maintenance guide

1. Maintenance personnel requirements:
- Have relevant certificates and qualification certificates
  - Familiar with the basic working principle and use method of charging equipment, basic maintenance methods and requirements
  - Familiar with emergency handling and simple troubleshooting methods of charging equipment

2. Refer to the following table for the contents and periods of safety check and maintenance, and make records

| Charging equipment safety inspection and maintenance content, cycle |   |                         |
|---|---|-------------------------|
| No.   | Examination content   | Maintenance intervals   |
| 1   | The protective shell of the charging device has no scratches or rust, and the base bolts are firmly fixed   | Once a month            |
| 2   | The external warning and indication signs of the charging equipment are complete and clear  |                         |
| 3   | Charging equipment door lock opening and closing function is good, door seal strip, antenna glue intact, no leakage phenomenon  |                         |
| 4   | No damage to the gun head of the charging connection device, no scratches and cracks in the cable   |                         |
| 5   | The inside of the charging device is clean, and the components and cables have no burn marks  |                         |
| 6   | Clean the dust and dirt on the surface of the charging device shell and the charging connection device  |                         |
| 7   | Clean the heat dissipation hole and air filter of the charging device to ensure proper heat dissipation   |                         |
| 8   | Clean up the dust inside the charging device and ensure that the components are clean   | Once half a year        |
| 9   | When the power is off, check that cables inside the device are securely connected, copper bar bolts are not loose, and insulation adhesives are not aging                                     | Once a month            |
| 10  | The input circuit breaker of the charging device can be on and off normally, and the leakage protection device can operate normally   |                         |
| 11  | After the charging device is powered on, check that the human-machine interaction function of the device is intact, and the indicator light and screen display are normal, complete and clear |                         |
| 12  | Check that the cooling fan of the charging device runs normally and does not overheat during charging   |                         |
| 13  | During the charging process, press the emergency stop button, and the charging device stops output immediately  | once every three months |

3. Charging facilities should be checked and maintained in the following special circumstances:
- Before and after extreme bad weather
  - When the same fault occurs in a short period of time
  - Charging station during trial operation

4. When defects of charging facilities are found in the operation and maintenance process, a fault sign should be hung in a prominent position, and the process of maintenance, scrapping and replacement should be arranged according to the defects.



Appendix IV Product warranty card

Thank you for choosing our products. This product has a warranty period from the commissioning date.

During the product warranty period, it is necessary to install and use according to the instruction manual. Under normal environment and conditions of use, due to the defects of raw materials and processing caused by the fault, you can enjoy free maintenance services according to the content of this warranty, this warranty card please keep properly as a warranty certificate, lost will not be reissued.

The following conditions will not be eligible for free warranty service:

- Damage caused by product installation and installation environment not conforming to product requirements, standards and related specifications
- The user's improper use of the product, improper storage or unauthorized dismantling, private maintenance and other reasons caused by the damage
- Damage caused by natural disasters (such as earthquakes, floods, lightning strikes), external disasters (such as fire, house subsidence), etc
- Failure or damage caused by the change of installation location, relocation, transportation, and improper storage
- Out of warranty

Note:  
For products that exceed the warranty period or do not apply the warranty terms, the product will be inspected to determine whether to repair or replace the parts, and the repair and replacement of parts will be charged as appropriate

| Warranty information sheet |               |                                    |                      |             |                     |
|----------------------------|---------------|------------------------------------|----------------------|-------------|---------------------|
| Product information        | Manufacturer  | Zhejiang Benyi New Energy Co.,Ltd. | Customer information | Name        |                     |
|                            | Model         |                                    |                      | Contacts    |                     |
|                            | Serial Number |                                    |                      | contact way |                     |
|                            | Debug date    |                                    |                      | Address     |                     |
| Warranty item              |               |                                    |                      |             | Signature:<br>Date: |
|                            |               |                                    |                      |             | Signature:<br>Date: |
|                            |               |                                    |                      |             | Signature:<br>Date: |